

CANADIAN BULLETIN REF: AD-16-007

DATE 2016-03-02

RECIPIENT Stakeholders Writing Business in Alberta

SUBJECT Alberta Compliance Legislation

To remind stakeholders to act in accordance with insurance legislation and possible Purpose:

penalties of non-compliance

Affects: Stakeholders Writing Business in Alberta

Line of Business: ΑII Jurisdiction: Alberta Effective: In force

What you need to know

As a result of the substantial increase in inquiries and complaints received by their office, the Alberta Superintendent of Insurance has issued a reminder dated February 2016 with regards to insurers' failure to act in accordance with the following sections of insurance legislation¹:

Alberta Insurance Act.

- 508 Disclosure of name
- 523 Insurer to furnish forms
- 551 Approval of forms

Fair Practices Regulation:

- 2 Claims disclosure
- 3 Disclosure of insured's right to choose service provider
- 5.2 Notice of dispute resolution process
- 5.3 Notice of limitation period

What this means to you

It is the responsibility of Lloyd's stakeholders to abide by these regulatory requirements.

¹ Please note that these sections are not exhaustive and the Alberta Insurance Act and the Fair Practices Regulation should be reviewed in its entirety.

It is noted under Sections 786(1), (2) and 790 of the *Insurance Act* that non-compliance with these requirements may result in prosecution with a fine not to exceed \$200,000, or an administrative penalty not to exceed \$25,000, per occurrence, against Lloyd's stakeholders.

For further information, please contact <u>info@lloyds.ca</u> or consult Alberta Treasury Board and Finance <u>Bulletin No. 03-2016</u>.

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